Forget the Crystal Ball: 5 Ways to Future-Proof Your Agency Using Data

David Bucciferro

David Bucciferro has been a driving force in mental health services for more than 30 years, most recently serving as Director of the Rehabilitation Services Unit with the New York State Office of Mental Health, Bureau of Program Coordination and Support, where he specialized in helping programs improve their program and fiscal performance while retaining their core values. His many accomplishments include authoring the Personalized Recovery Oriented Services (PROS) program and developing the Intensive Psychiatric Rehabilitation Treatment program (IPRT), capturing Medicaid funding for both. As a Senior Advisor at Foothold Technology, David shares his experience with providers across the nation to promote the principles of recovery and psychiatric rehabilitation through the use of technology and metrics. He is a recipient of the NY Association of Psychiatric Rehabilitation Services (NYAPRS) President’s Award and currently serves on the Board of Education in New York's Capitol Region.

Ellen M. Healion, MA

Beginning her involvement with HALI in 1989, Ms. Healion has been the motivating force behind the growth and development of the agency. Committed to the importance of giving voice to the consumers’ perspective in the shaping of programs and policies, Ms. Healion sits on the boards and committees of numerous related organizations located throughout Long Island, New York State and the United States including the Medicaid Redesign Team. Ms. Healion brings the voice of recovery to the changing system in Medicaid and Managed Care.

Ms. Healion led the agency to expand the HALI services from Suffolk County to Manhattan, Queens and Nassau County in order to demonstrate the ability to replicate HALI’s peer run services. Ms. Healion continues to develop programs to meet the needs of consumers within an ever changing environment, such as Respite programs and Re-Entry programs for individuals returning to the community from incarceration.

Consulting is another service Ms. Healion provides. She has provided consulting to State Departments of Mental Health, teaching hospitals, agency directors, agencies as a whole, peers in leadership and providers who want to infuse peers in their delivery system.

Having received numerous awards and recognition, Ms. Healion has been invited to speak and/or present in webinars at over 18 events in the past 2 years. Those events include County training seminars, State-Wide conferences and National Conferences and Trainings.